

A publication of the Missouri Department of Higher Educat<mark>ion</mark>

March 5, 2004

## If you haven't seen our MODEL yet...

here is still time to request a demonstration. Please contact Susanne Medley at (573) 522-1377 or susanne.medley@dhe.mo.gov.

In addition, the MDHE and ASA will have a joint booth at the Missouri Association of Student Financial Aid Professionals (MASFAP) spring conference on March 10-12. The MDHE encourages institutions to stop by the booth and receive a demonstration of the MODEL system. Jenny Huthman, the guarantor client manager from ASA, and MDHE staff will be in attendance to answer questions and chat about the conversion.

#### **Thank You!**

The MDHE would like to thank all of the schools and lenders that participated in the six regional MODEL trainings that took place during the last couple of weeks.

The hands-on training sessions were a successful way for the MDHE to continue to provide important information during the conversion process as well as ease the transition to the new system.

Thank you for taking an active role with the MDHE and MODEL.

#### **FYI Date**

Consolidation March 12, 2004

This is the last day that GuaranTec will process consolidation files. Consolidations as of March 13, 2004, should be mailed to MDHE c/o ASA, P.O. Box 55757, Boston, MA 02205.

tis coming up

March 10-12

MDHE and ASA at MASFAP

April 1-12 Conversion

April 12 Go Live!



## ID and Password Update

DHE and ASA are in the process of assigning user IDs and passwords to customers who signed up to receive access for MODEL Direct and ATOM II. These IDs and passwords will be emailed to customers in the next few weeks.

### **MODEL Gateway Guarantors**

he MODEL Gateway system enables institutions to process multiple guarantor loan files. Currently, the MDHE has 11 of the most commonly used guarantors committed to the MODEL Gateway system.

#### These guarantors include:

- 1. California Student Aid Commission/EdFund
- 2. Educational Credit Management Corporation
- 3. Great Lakes Higher Education Guaranty Corporation
- 4. Illinois Student Assistance Commission
- 5. National Student Loan Program
- 6. Oklahoma Guaranteed Student Loan Program
- 7. Pennsylvania Higher Education Assistance Agency
- 8. Student Loan Guarantee Foundation of Arkansas
- 9. Texas Guaranteed Student Loan Corporation
- 10. Tennessee Student Assistance Corporation
- 11. United Student Aid Funds

# System Enhancements to Occur

he MDHE has been working closely with ASA to identify and put in place numerous system enhancements to streamline the MODEL system. There are a number of enhancements currently in development and will be rolled out in the coming months.

Saving multiple templates
Downloading web ISIRs
Printing Notices of Guarantee (NOG)
from the web
Adding new disbursements
Reinstating loan funds
Reallocation
Removal of "Disbursement" tab—
monetary changes to be made under
the "Update Loan" tab.

## www.dhe.mo.gov/ model/index.htm

esigned to serve as a reference tool for our school and lender partners, the MODEL and ATOM II web site has a wealth of information regarding conversion including background information, frequently asked questions, contact information, training information, and more.

#### **Check it out!**

## For questions....

#### regarding conversion to MODEL, contact:

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Jenny Huthman

**Guarantor Client Manager** 

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#### regarding ATOM II, contact:

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Senior Associate of Technology

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#### regarding system requirements, contact:

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Director of Information Technology

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## Did you know...

That ASA is the oldest quarantor in the nation?

Coming up next week...

**Frequently Asked Questions**